

THE MUNI MEMO

OF THE PEOPLE, BY THE PEOPLE, FOR THE PEOPLE OF THE SAN FRANCISCO MUNICIPAL RAILWAY

Muni's New General Manager

Johnny Stein, who has served as Acting General Manager of the Municipal Railway since the departure of William Stead in March, was approved as the permanent general manager by the San Francisco Public Utilities Commission on Tuesday, October 23rd.

Stein, a Muni employee for 29 years, was chosen following a nationwide search for a new general manager. He brings a wealth of experience and what has been described as "down-home" wisdom to the position, honed on a variety of posts he has held. He joined Muni in 1961 as a driver and has climbed the ladder steadily since then. He has held the positions of transit inspector, transit instructor, safety manager, assistant division manager and assistant chief inspector. In 1982, he was appointed Staff Assistant to the Deputy General Manager of Transportation and from there, he moved on to become Manager of Street Operations for transit covering the northern part of the City. In 1985, he was promoted to the position of General Superintendent of Surface Transportation,

managing the day-to-day transit service delivery of five operating divisions, and overseeing Central Control and Passenger Service.

Prior to being named Acting General Manager last spring,



Johnny Stein

Photo: Carmen Magana

he had been Chief Transportation Officer and Deputy General Manager since 1988, responsible for all the operating functions of the Municipal Railway.

Stein has been instrumental in reducing passenger service complaints, cutting operator absenteeism, keeping Muni's Transportation Division within its targeted budget and implementing computer-based planning and record-keeping activities. As Muni's Acting General Manager, he exhibited the same professional excellence he exercised in all the other posts he has held, proving that his selection for the permanent position is well de-

served.

Stein is a member of the Black Leadership Forum in San Francisco and the national Conference of Minority Transit Professionals. He holds a business degree from Healds College and certificates in Administration, Supervision and Transit Management from the University of Southern California in Los Angeles. He is married and the father of three children.

New Flyer Gets Artic Trolley Contract

The City Purchasing Department, with the approval of the Public Utilities Commission and the Board of Supervisors, has awarded a contract to manufacture a fleet of articulated trolley coaches to New Flyer Industries of Canada.

The initial phase of the contract calls for the production of 35 of the 60-foot-long buses. A prototype, built to Muni's specifications, will come to Muni in April 1992 for a three-month testing period. Following input from Muni staff, modifications will be made and the first of the 35 should be delivered by the end

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Management Message



Muni Awarded State Money

I'm happy to announce that the Municipal Railway has received \$6 million in excess sales tax funds through the State Transit Assistance Program (STA). The last big allocation to Muni from STA was back in 1983-84 when we received between \$3 and \$4 million. Between the mid-eighties and now, for a variety of political reasons, STA money was unavailable, but the passage of statewide transportation initiatives in June included provisions earmarking STA money for transit agencies once again.

Although we have received \$6 million for this fiscal year alone, that amount may well increase in future years.

The Public Utilities Commission will have the final say as to how Muni uses these funds, but so far we are looking at the following distribution: \$2.5 million to the General Fund as Muni's share of reducing the City's deficit; \$1 million for higher fuel costs; \$400,000 for San Francisco's support of the CalTrain operation; \$1 million for diesel maintenance and the maintenance of wheelchair lifts; and \$1.1 million for Muni-wide security.

We are fortunate to have received this "windfall" at this time and hope that this money will help us continue to deliver transit service at its best in SF.

Sincerely,
Johnny Stein
General Manager

Editor's Box

Dear Reader,

Have a very Happy Thanksgiving!

Sincerely,
Anne Milner
Editor

Employee Notice

BACKPAX PROGRAMS OFFERED

BackPax Medical Center, through the Employee Assistance Program, is offering City and County employees a free fitness evaluation plus two free one-hour personalized training sessions, valued at \$95. In addition, BackPax is offering special rates on two programs: 1) Body by Backpax, which features 25 sessions of weight training, nutritional counseling and body-reshaping; and 2) BackPax Back Care Program featuring personalized non-surgical back care designed especially for patients with back problems. As a special bonus, those employees who complete the free fitness evaluation and training sessions AS WELL AS either BackPax Program 1 or 2, will receive a Gold's Gym VIP Membership Certificate to Gold's Gym at five locations in the Bay Area and one in Hawaii at a reduced monthly rate with no enrollment fee. This represents a savings of \$100. For information, call 563-2225.

Job File

3234 Marina Manager, SF Marina and Yacht Harbor, \$36,244-\$43,940 annually. Apply immediately to Civil Service, 44 Gough, 557-4853. Deadline is November 16th.

3232 Marina Associate Manager, SF Marina and Yacht Harbor, \$31,408-\$38,038. Apply immediately to Civil Service, 557-4853. Deadline is November 16th. **3232 Marina Assistant Manager, SF Marina and Yacht Harbor,** \$27,222-\$32,942. Apply immediately to Civil Service, 557-4853. Deadline is November 16th. **7367 Radio Technician, Citywide** list being established. \$48,906-\$59,462 annually. Apply immediately to Civil Service, 557-4848. Receipt of applications may be closed at any time. **3372 Animal Control Officer, Department of Animal Care and Control.** \$21,268-\$25,714 annually. Apply immediately to Civil Service, 557-4857. Receipt of applications may be closed at any time. **3373 Animal Control Officer Supervisor, Department of Animal Care and Control,** \$29,250-\$35,412 annually. Apply Immediately to Civil Service, 557-4858. Receipt of applications may be closed at any time. **5265 Architectural Associate I,** \$38,974-\$47,268 annually. Apply immediately to Civil Service, 557-4859. **5266 Architectural Associate II,** \$45,006-\$54,704 annually. Apply immediately to Civil Service, 557-4859. **2110 Medical Records Clerk,** \$27,482-\$30,238 annually. Department of Public Health. Apply immediately to 101 Grove Street, 821-8084. For PUC position, call the PUC Hotline at 554-1669.

Congrats!

The Division Operators of the Month for October were:

Cable Car:	Craig M. Allen
Flynn:	Jimmy Chiu
Green:	Fred Henderson
Kirkland:	Vincent Chui
Potrero:	Juan Vado
Presidio:	Claretta Williams
Woods:	Bennie Bates, Jr.

Unsung Hero



This is the fourth in a series of columns intended to recognize the Division Maintenance Superintendents.

Ed Grant

Superintendent of Trolley Coach Maintenance, Presidio Division

Background: Ed was born in Topeka, Kansas but moved to California as a child. He attended elementary school in Richmond and graduated from Mt. Diablo High School in Concord. He served for four years in the U.S. Navy and was discharged as an Electrician's Mate 2nd Class. After leaving

Electric Transit Serviceman at Potrero Shop. He worked his way up through the ranks to become a 7216 Electrical Transit Maintenance Superintendent. In his 26 years with Muni, he has worked at every electric transit division and on every mode of electric transit vehicle Muni operates.



Ed Grant

Photo: Carmen Marana

Family: Ed has been married to his wife Mary for 31 years. They have four children, three boys, Allay Ray, James Edward and Darryl Keith, 30, 28 and 27 respectively, and one daughter, Christina Louise, 14. Ed comes from a "Muni family." His father retired from Muni as a lineman for the

the Navy, Ed attended Contra Costa College in Richmond where he received an Associate of Science Degree in Electronic Technology. He also later attended Diablo Valley College where he received a Certificate of Achievement in Supervision and Management. Before joining Muni, he worked in a carbon paper manufacturing business, as a typewriter and business machine repairman, as a neon sign repairman, as an auto assembler for International Harvester and as a marine electrician in the shipyards.

He came to work for Muni in August 1965, starting as a 7409

Overhead Lines Department and his two older sons both work for Muni, Allan at the Cable Car Barn and James at Potrero Shop. His youngest son, Darryl is in the Army stationed in Germany. Ed says his daughter, Louise, "keeps Mom and Dad young."

Outside Interests: Woodworking, fishing, canoeing, shooting pistols and rifles, playing guitar and swimming. Ed has been Master of his Masonic Lodge twice, in 1980 and 1990. He is a certified locksmith and has a Black Belt in Judo. He also enjoys maintaining rental properties and restoring his 1964 Plymouth Barracuda.

Awards



October Systemwide Operator of the Month

Name: Harvey L. Mitchell
Division: Presidio
Years with Muni: 21
Background:
 Birthplace: Camden, Arkansas
 Education: Two years of college
 Previous Employment: Junior Lab Technician at Kaiser Hospital
Marital Status: Married for 27 years
Children: Three children and two grandchildren
Hobbies and Interests: Fishing and boating
Words of Wisdom: "Have a goal, make a plan and stick by it."



Photo: Jackie Heigle

October Muni Operator of the Month Harvey Mitchell

Systemwide Operator of the Month Runner-up



Photo: Jackie Heigle

Operator of the Month Runner-up Jaime Gordon

Name: Jaime B. Gordon
Division: Presidio
Years with Muni: 10
Background:
 Birthplace: Philippines
 Education: B.S. Chemistry and Chemical Engineering, Univeristy of Iloilo City, Philippines
Previous Employment: Equipment Technician at Mt. Zion Hospital, SF, 1972-80; Chemical Engineer, San Miguel Corporation, Manila, Philippines, 1968-71; Professor of Chemistry, University of Iloilo City, Philippines, 1965-68.
Marital Status: Married
Children: Sons, 18, 13, 9
Hobbies and Interests: Fishing, jogging, and martial arts
Words of Wisdom: "Be happy and nice to people."

Awards



October Maintenance Worker of the Month

Name: Alejandro Santoyo
Division: Green
Position: Electric Motor Repairer
Years with Muni: Two-and-a-half
Background:
Birthplace: Philippines
Education: Heald College and Contra Costa College
Previous Employment: U.S. Navy, Veterans Hospital in SF and CalTrans
Marital Status: Married to Sally (from Woods)
Children: Jacqueline, 6
Hobbies and Interests: Reading and watching TV
Words of Wisdom: "Keep trying."

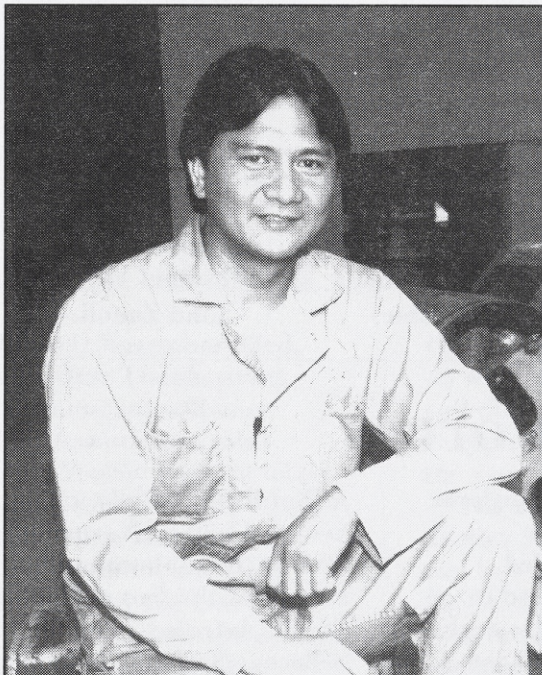


Photo: Jackie Heigle

October Maintenance Worker of the Month
Alejandro Santoyo

Outstanding Transit Supervisor of the Fall Quarter

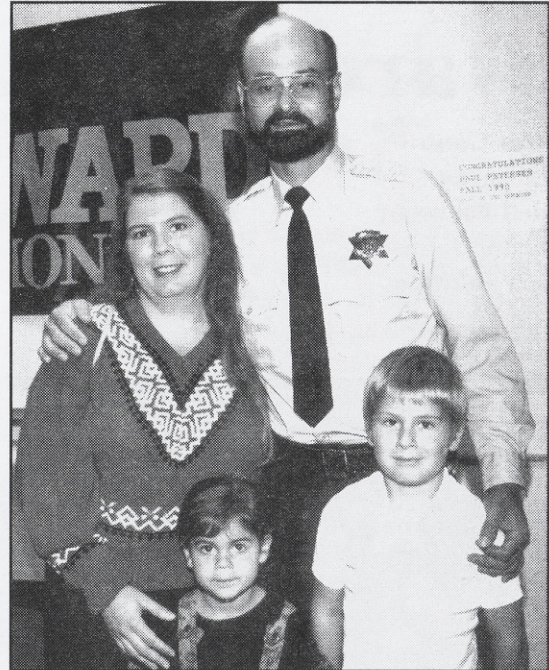


Photo: Jackie Heigle

Outstanding Transit Supervisor of the Fall Quarter
Paul Petersen and his family

Name: Paul Petersen
Division: Central Control
Position: Central Control Dispatcher
Years with Muni: 13
Background:
Birthplace: San Francisco
Education: A.A., College of San Mateo
Previous Employment: Tow Truck Driver
Marital Status: Married to Judy
Children: Brian, 7, and Kristen, 4
Hobbies and Interests: Boating, waterskiing, and gardening
Words of Wisdom: "Try to be as fair and patient as you can."

News



More Gold Awards

Central Control:

Joyce Garay,
Cordell Johnson,
Governor Johnson,
Robert Johnson,
Wayne Liebert,
Ralph Potts.

Ruben Garcia,
Robert Garrett, Jr.,
Gilbert Go,
Earl Jackson,
Milton James,
Jimmy Jones,



Engineering and Administration Gold Award Winners.

Kirkland Transportation: Thomas Aldana,
Ronald Arvin,
Ricardo Cuaresma,
Emiliano Dollesin,
Carmel Fama,
Conrad Fong,

Booker Lary,
Stanley Lee,
Douglas Lim,
Arnold Lum,
Ying Mok,
Leonardo Offril,
Luther Peterson,

Teddy Presher,
Toy Quan,
Leoncio Saulny,
Jess Sotelo,
Don Ray Stevens,
Clifton Tom,
Uyen Lu Vu,
Joseph Watkins, Jr.,
Earnest Webster,
David Yook Jung
Wong, Tung Wah
Wong,
Clady Wright.

Engineering and Administration:

Community Affairs:

Shawne Bowen,
John Corser,
Robert Callwell,
Luis Fort,
Cornelius Gallagher,
Curtis Jones,
Meliton Salina Marti-
nez, James Reyes,
Marjorie Wilhelm.

Elderly and Handi- capped:

Linda Casciola.

Fleet Engineering:

Arnetta Brown,
Gary Seib.

Muni Railway Engi- neering:

Flora Jaochico,
John Lydon,
Salim Solomon,
Phil Sotto.

Strategic Planning:

Virginia (Bobbie)

Chapman,
John Katz.

Presidio Transporta- tion:

Patsy Bland,
Joseph Bracey, Jr.,
Thomas Brown,
Hoke Lin Chang,
Peter Chen,
Winston Chin,
Lloyd Collins,
Willis Fort,
Wilfred Garcia,
Abelardo Gomez,
Claudine Goode,
John Kwok Wing Ho,
Kenneth K. Ho,
James Holland,
Thomas Leon,
Teresicio Macaraeg,
Henrietta Mack,
Rene Marengo,
Harvey Mitchell,
James Moore,
Frank Mozeke,
Fay Parrott,
Melodias Relajo,
Isidro Ronas,
Pablo Sausa,
Irwin Schonberger,
Seuzi Solorzano,
Ricardo Talioaga,
Daniel Tomio,
Joseph Wong,
King Fung Wong,
Isaac Woods,
Richard Woods,
Ronald Yee,
John Zanolli.

Muni and MADD Join Forces

On Tuesday, November 20th, Mothers Against Drunk Driving (MADD) kicks off its fifth annual Project Red Ribbon public awareness campaign in San Francisco. That's when MADD asks citizens everywhere to "Tie One On For Safety," as a reminder to drive "safe and sober" during the

holiday season and throughout the year.

As part of Project Red Ribbon, Muni has agreed to have a red ribbon tied to each cable car as a symbol of San Francisco's commitment to stop drunk driving. Red ribbons will also be distributed to passengers on the cable cars.

A Red Ribbon Rally will be held at 11:30 on November 20th at the cable car turn-around at the foot of California Street. Actress Connie Sellecca, National spokesperson for Project Red Ribbon and Micky Sadoff, MADD National President will be keynote speakers.

Ride With Pride

The 1990 Muni School Outreach Program is in full swing with this year's theme "Ride with Pride." This message is being delivered to San Francisco middle and high school



Operator Mary Baytop addresses Ninth Grade students during the Ride with Pride program at McAteer High School.

students by outreach recruits from the Operator of the Month program, as well as a representative from TWU Local 250-A, a transit supervi-

sor and a transit manager.

So far, students at McAteer High School and Herbert Hoover Middle School have heard outreach speakers describe Muni operations, safe riding tips and career opportunities.

Speakers also field questions and hand out informational brochures such as "The Muni Guide."

The outreach program's aim is to decrease vandalism on Muni and assaults on Muni operators and passengers by making students aware of the fact that Muni is a comprehensive trans-

portation system owned by the people of San Francisco, designed to provide safe, courteous and efficient service to all riders.

News



Another Award for Muni!

Muni's Street and Transit Map won First Place in the map subdivision at the national convention of the American Public Transit Association in Houston last month.

A First Place Award Certificate, which will go on display at 949 Presidio Avenue, was presented to Muni at the Annual AdWheel Awards breakfast recognizing Muni for "Outstanding Achievement in Transit Marketing." Congratulations, Community Affairs!

Trolley Festival to Kick off Holidays

On Friday, November 23rd, the day after Thanksgiving, San Franciscans will once again be treated to a mini Historic Trolley Festival when at least seven of the old streetcars travel up and down Market Street for the day.

Financed by the Market Street Railway, an organization devoted to preserving the heritage of streetcar operation in San Francisco, the festival will run from approximately 10:30 a.m. until 6:30 p.m., car-

rying passengers on what many call the heaviest shopping day of the year.

The Historic Trolley Festival ran last on Labor Day and the Fourth of July, when at least 3000 paying riders boarded the cars each day. A similar turnout is expected for November 23rd when four PCC cars — two



Historic trolleys to run after Thanksgiving.

from Muni, one from St. Louis and one from Philadelphia — as well as Milan car 1834, Muni car 130 and the open-air Blackpool car 228 will operate.

Photo: Bill Owyang

Vandalism Plagues Transit Shelters

Gannett Transit Shelter Company of San Francisco, which built and maintains 1000 transit shelters at Muni stops throughout San Francisco, would like to thank Muni operators for informing the company about vandalism on the shelters and ask them for any ideas on how to solve the problem.

Lately, glass in more and more of the shelters is being purposely shattered by vandals and electrical wiring and seats are being destroyed, increasing the risk of injury to Muni passengers. The glass in all the shelters totals 8500 individual pieces, which if laid end to end, would reach from Candlestick Park to San Jose — 70 miles!

Jim Craig of Gannett estimates that replacing and cleaning up broken glass costs the company about \$14,000 a

month or at least \$168,000 a year. The shelters are an important asset to Muni. They provide seats for waiting passengers, cover in inclement weather, and lighting at night. And the shelter program is virtually free to the City. Advertising revenues financed the \$8 million construction cost and also pay for maintaining the shelters. In addition, advertising revenues pay for production of the Muni map and other passenger information and Gannett contributes to the Muni Employee Recognition Program.

If any operator or Muni employee has ideas on how to deal with the vandalism problem, please send them to the Muni Memo, Room 238, 949 Presidio Avenue and we will forward them to Gannett.

Trolley Contract

Continued from page 1
of 1992, with the rest arriving during the first half of 1993.

At a cost of approximately \$612,000 per vehicle, manufacturing of the buses is being

In all, Muni hopes to have an articulated trolley coach fleet of 102 vehicles by the mid-nineties. The larger trolley buses will gradually replace 144 of the 345 standard trolley buses currently in operation.



An artist's rendering of Muni's New Flyer articulated trolley coach

funded by the Urban Mass Transportation Administration (UMTA). The contract includes an option for the production of 17 additional coaches, also funded by UMTA, and 33 more paid for by local money.

The articulated trolleys will probably be used on the 14 Mission, 30 Stockton, 45 Union-Stockton and 1 California lines, although a final decision has not yet been made.

The new buses come equipped with auxiliary power supplied by batteries so that the vehicles can maneuver around line delays caused by emergencies and electrical overhead problems. They operate smoothly without the jerky stop-and-go motion commonly associated with our standard trolley coaches.

Special Offer of Streetcar Book to Employees

Fred A. Stindt, author of numerous books on the history of the Northwestern Pacific Railroad and Matson Ship Lines, has just completed a book celebrating a century of streetcar operation in San Francisco. Entitled San Francisco's Century of Street Cars, the book covers the routes and equipment of the United Railroads, Market Street Railway and Muni in an 8 1/2 x 11 format. The book includes 361 illustrations (many of them previously unpublished photos from the PUC archives) and an all time streetcar service map.

The book will generally retail for \$38.50 plus tax, but Fred Stindt is offering autographed copies to Muni/PUC employees and retirees at \$34.50, including tax, from now through November 30th. Send your check, payable to Fred Stindt, to Bruce Bernhard at Presidio, who will deliver your autographed copy to you no later than December 15th.

Credits

The Muni Memo is published by the Community Affairs Department of Muni. Contributions and comments may be addressed to the Muni Memo, Room 238, 949 Presidio Avenue, San Francisco, CA 94115, telephone 923-6162

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Design & Layout: N Graphic
Printing: PUC/Muni
Reproduction